



# VOLUNTEER CARD

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DIGITAL MEDIA KIT

# WHO WE ARE

The Volunteer Card is an internationally recognized travel protection and identification card available exclusively for volunteers, non-profits, and educational institutions.

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## MISSION

To make volunteer travel easier, safer, and more affordable

## VISION

To become the premier membership for volunteer travelers across the globe by offering indispensable service, travel protection, discounts, and assistance.

## EXPERIENCE

Everyone on the Volunteer Card team has personal experience in overseas humanitarian and educational work, having served in over 50 countries combined. We are uniquely positioned to serve the humanitarian and educational community because we are committed and involved ourselves.

## STRENGTH

Our parent companies handle close to 250,000 travelers annually with \$85 million in annual sales. Together we have grown and operated without debt for over 25 years.

## PHILOSOPHY

We are social capitalists with a triple bottom line: fiscal, social, and environmental. We donate a significant portion of our proceeds to humanitarian projects, particularly in Southeast Asia through the non-profit 501(c)(3), Venture.

# VOLUNTEER TRAVEL

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As the world becomes increasingly connected, responsible global citizenship looks different than before. Technology puts suffering and hardships on our screens and in our pockets. Excuses are no longer valid.

In a world ripe with needs, we believe in the power of volunteers - regular people dedicating their time, resources, and skills for a cause. And we are not alone. There are over a million annual volunteer travelers in the U.S., and the number is growing.

We want to reward you for your service. Volunteer travel should be as easy, safe, and inexpensive as possible so that more volunteers can do more good.

# SOCIAL & ENVIRONMENTAL RESPONSIBILITY

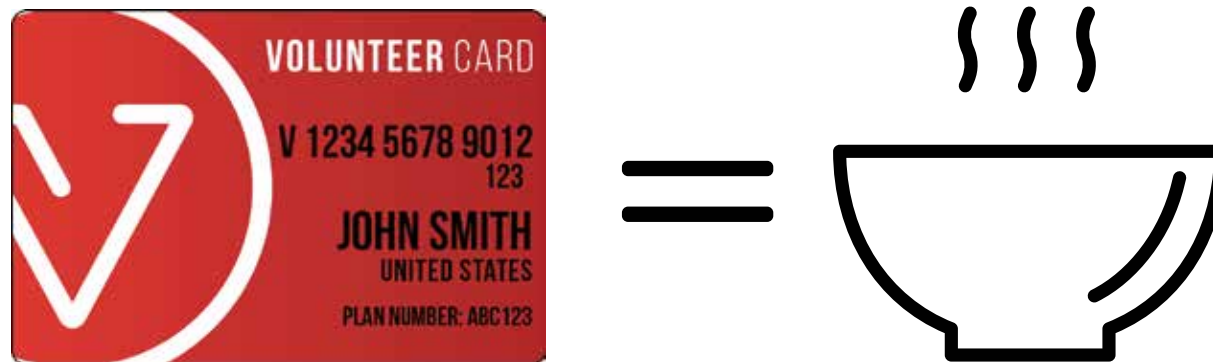
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## 1 Volunteer Card = 1 Meal for Someone in Need

The movement toward social and environmental change is growing. More and more people want to rally behind a cause they believe in, and we want to help.

Sure, Volunteer Card gets you travel protection and discounts, but it also allows you to give back.

We've partnered with Venture and Feed My Starving Children to provide a meal for someone in need with every card purchased.



# PARTNERS

Volunteer Card is privileged to have partnered with many amazing volunteer organizations and non-profits.

Here's a small sample.



# WHAT IS VOLUNTEER CARD?

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**Exclusive Discounts**  
**Multi-Trip Travel Insurance**  
**24/7 Travel Assistance**



# TRAVEL PROTECTION

Our travel protection is administered and provided by Arch Insurance. Arch is one of the major travel insurance providers in the USA. Volunteer Card members can choose from one of three different plans to best suit their needs.

	BASIC PLAN \$29	PLUS PLAN \$43	PREMIUM PLAN \$53
Accident Medical Expense	\$25,000	\$35,000	\$50,000
Dental	\$750	\$750	\$750
Illness Medical Expense	\$25,000	\$35,000	\$50,000
Emergency Evacuation	\$50,000	\$300,000	\$500,000
Security Evacuation	\$100,000	\$100,000	\$100,000
Repatriation of Remains	\$25,000	\$25,000	\$25,000
Accidental Death & Dismemberment	\$15,000	\$30,000	\$75,000*
Missed Connection	\$500	\$500	\$500
Trip Delay	\$100	\$300	\$500
Baggage & Personal Effects Loss	\$500	\$1,000	\$2,000
Baggage Delay	\$50	\$100	\$200
Type of Trip	Single Trip	Single or Multi-Trip	Single or Multi-Trip
Trip Length	Up to 60 Days	Up to 90 Days	Up to 180 Days
Trip Cancellation	Available	Available	Available

\*For residents of New Hampshire, the limit is \$50,000

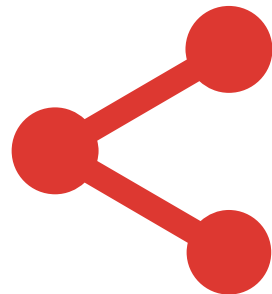


# 24/7 TRAVEL ASSISTANCE & CONCIERGE SERVICES

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By calling the international collect number on the back of the Volunteer Card, members can access services 24/7 anytime day or night, at home or abroad.

- 24-hour medical assistance helpline
- Baggage tracking
- Destination information & advice
- Legal referrals
- Emergency evacuation & transportation
- Emergency cash transfer assistance
- Emergency hotel/air/car bookings
- Emergency message relay
- Dining recommendations
- Lost or stolen passport & card assistance



Connected



Anywhere



# THOUSANDS OF DISCOUNTS

Over 100,000 combined local and international discounts are offered with the Volunteer Card. Discounts are available online and via your mobile device. This is one way these companies show their appreciation to people who give back.

Here's a small sample of our many discount partners.



# PURCHASE PROCESS

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1. Purchase the card online at [volunteercard.com/purchase](https://volunteercard.com/purchase).
2. Provide proof that you are volunteering. Forms of proof include an email from or correspondence with the volunteer organization.
3. Create a username and password on [volunteercard.com/members](https://volunteercard.com/members) to access your discounts.



Purchase



Proof



Password

# GROUP ORDERS

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Our online group tool makes it easy to purchase multiple cards at a discounted price (\$1 off per card). Group members are automatically approved because the organization is purchasing for the volunteers. All cards ordered using the group tool are mailed to the organization directly.

Not to worry, however. If you would like the cards mailed to separate addresses, we'll email you an order form that allows you to load the volunteers' contact information. Just complete the order form and return it via email.



# RAVE REVIEWS

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THEY WERE PHENOMENAL!! They stayed in contact with Hospital Langkawi the entire time that I was in the hospital and were in communication with the doctors. Also, they paid to upgrade both Aly and I to business class on our return trip. When I returned I had several emails and a phone call asking how I was and making sure that we made it back. I highly recommend them!

*-Rebecca, CRM Empowering Leaders*

I think that [Volunteer Card] is doing a really good job - good enough that I renewed my membership this year.

*-Michael, Fellowship Bible Church*

I had to use the insurance when I had a delay in Syria and they were great to work with. One of my teammates lost her luggage on the way there and the folks were very helpful in getting her baggage and paying for her to get some clothes.

*-Seth, Desiring God*

My experience with Volunteer Card is that their customer service is fast and dependable.

*-Logan, YWAM Tyler*