INTERNATIONAL VOLUNTEER CARD Digital Media Kit

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Who We Are

The Volunteer Card is an internationally recognized travel protection and identification card available exclusively for volunteers, non- profits, and educational institutions.

Mission

To make volunteer travel easier, safer, and more affordable.

Vision

To become the premier membership for volunteer travelers across the globe by offering indispensable service, travel protection, discounts, and assistance.

Experience

Everyone on the Volunteer Card team has personal experience in overseas humanitarian and educational work, having served in over 50 countries combined. We are uniquely positioned to serve the humanitarian and educational community because we are committed and involved ourselves.

Strength

Our parent companies handle close to 100,000 travelers annually with \$85 million in annual sales. Together we have grown and operated without debt for over 25 years.

Philosophy

We are social capitalists with a triple bottom line: fiscal, social, and environmental. We donate a sigificant portion of our proceeds to humanitarian projects, particularly in Southeast Asia through the nonprofit 501(c)(3), Venture.

Volunteer Travel

As the world becomes increasingly connected, responsible global citizenship looks different than before. Technology puts suffering and hardhsips on our screens and in our pockets. Excuses are no longer valid.

In a world ripe with needs, we beleive in the power of volunteers - regular people dedicating their time, resoruces, and skills for a cause. And we are not alone. There are over a million annual volunteer travelers in the U.S., and the number is growing.

We want to reward you for your service. Volunteer travel should be as easy, safe, and inexpensive as possible so that more volunteers can do more good.

Social & Environmental Responsibility

1 Volunteer Card = 1 Meal for Someone in Need

The movement toward social and environmental change is growing. More and more people want to rally behind a cause they believe in, and we want to help.

Sure, Volunteer Card gets you travel protection and discounts, but it also allows you to give back.

We've partnered with Venture and Feed My Starving Children to provide a meal for someone in need with every card purchased.



Partners

Volunteer Card is privileged to have partnered with many amazing volunteer organizations and nonprofits. Here's a small sample.



What is Volunteer Card?

Exclusive Discounts Multi-Trip Travel Insurance 24/7 Travel Assistance



Travel Protection

The primary benefit of the Volunteer Card is travel protection. Traveling abroad to volunteer can be expensive and dangerous; we want to help make the trip as safe and worry-free as possible.

Our travel protection is administered and provided by Trip Mate. Trip Mate is one of the major travel insurance providers in the USA. Volunteer Card members can choose from one of three different plans to best suit their needs.

	Basic Plan \$29	Plus Plan \$43	Premium Plan \$53
Accident Medical Expense	\$25,000; \$750 dental	\$35,000; \$750 dental	\$50,000; \$750 dental
Illness Medical Expense	\$25,000	\$35,000	\$50,000
Emergency Medical Evacuation	\$50,000 - Repatriation included	\$300,000	\$500,000
Security Evacuation	\$100,000	\$100,000	\$100,000
Repatriation of Remains	Included in Emergency Evacuation	\$25,000	\$25,000
Accidental Death & Dismemberment	\$15,000	\$30,000	\$75,000
Pre-existing Conditions	60-day look back period	60-day look back period	60-day look back period
Baggage & Personal Effects Loss (includ- ing Passport)	\$500 (\$300 per item)	\$1,000 (\$300 per item)	\$2,000 (\$300 per item)
Baggage Delay	\$50	\$100	\$200
Trip Delay	\$100	\$300	\$500
Trip Cancellation & Interruption	Not included; Available as add-on	Not included; Available as add-on	Not included; Available as add-on
Туре	Single Trip	Multi-Trip	Multi-Trip
Trip Length	60 days	90 days	180 days

www.volunteercard.com

24/7 Travel Assistance & Concierge Services

By calling the international collect number on the back of the Volunteer Card, members can access services 24/7 anytime day or night, at home or abroad.

Travel Assistance & Concierge Services

24-hour medical assistance helpline	Emergency cash transfer assistance	
Baggage tracking	Emergency hotel/air/car bookings	
Destination information and advice	Emergency message relay	
Legal Referrals	Dining recommendations	
Emergency evacuation and transportation	Lost or stolen passport and card assistance	



Connected



1000s of Discounts

Over 100,000 combined local and international discounts are offered with the Volunteer Card. Discounts are available online and via your mobile device. This is one way these companies show their appreciation to people who give back. Here's a small sample of our many discount partners.

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Purchase Process

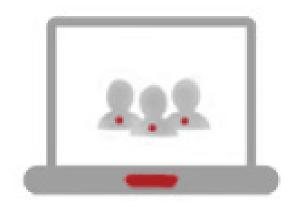
- 1 Purchase the card online at <u>volunteercard.com/purchase</u>.
- 2 Provide proof that you are volunteering. Forms of proof include an email from or correspondence with the volunteer organization.
- 3 Create a username and password on <u>volunteercard.com/members</u> to access your discounts.



Group Orders

Our online group tool makes it easy to purchase multiple cards at a discounted price (\$1 off per card). Group members are automatically approved because the organization is purchasing for the volunteers. All cards ordered using the groupt tool are mailed to the organization directly.

Not to worry, however. If you would like the cards mailed to separte addresses, we'll email you an order form that allows you to load the volunteers' contact information. Just complete the order form and return it via email.



Rave Reviews

THEY WERE PHENOMENAL!! They stayed in contact with Hospital Langkawi the entire time that I was in the hospital and were in communication with the doctors. Also, they paid to upgrade both Aly and I to business class on our return trip. When I returned I had several emails and a phone call asking how I was and making sure that we made it back. I highly recommend them!

Rebecca, CRM Empowering Leaders

I think that [Volunteer Card] is doing a really good job - good enough that I renewed my memeberhsip this year.

Michael, Fellowship Bible Church

I had to use the insurance when I had a delay in Syria and they were great to work with. One of my teammates lost her luggage on the way there and the folks were very helpful in getting her baggage and paying for her to get some clothes.

Seth, Desiring God

My experience with Volunteer Card is that their customer service is fast and dependable.

Logan, YWAM Tyler